



PRODUCT ADVISORY LETTER NO.: DM46-01001

DATE: July 11, 2001

AFFECTED PRODUCT(S): MBT9600 Modem P/N - DM20-MB9MN-101

FIRMWARE UPGRADE ANNOUNCEMENT

RECOMMENDATION: Pulsar recommends upgrading your existing MBT9600 Firmware to version 2.11 or higher if being used with a SEL-351 or SEL-321-1 relay.

AFFECTED MODEMS: Those with bar-coded labels with the following codes S2.01H02 or S2.10H02.

DETAILS: The affected Versions 2.01 & 2.10 MBT9600 modems are currently only compatible with SEL-321-1 and SEL-351 relays with the obsolete R6 Mirrored Bits protocol. SEL has provided upgrade firmware for all Mirrored Bits R6 firmware in the field. The MBT9600 versions older than version 2.11 firmware are not compatible with the current Mirrored Bits protocol. The new MBT9600 version 2.11 & higher firmware is compatible with all other SEL Mirrored Bits devices that support the MBT protocol. Pulsar recommends upgrading the modems with the code numbers listed above to avoid any potential incompatibilities.

ACTION: Contact Pulsar Technologies at 1-800-785-7274 ext. 211 or customer service to obtain an RMA number and reference this PAL. This upgrade is available at no charge through Jan 1, 2002.

Pulsar Technologies appreciates your past support, and we will continue to provide you the best service possible. Please help us by advising if another individual should be included either in place of, or in addition to, you for future similar mailings.

PAL: DM46-98002