



**PRODUCT ADVISORY LETTER NO.: DM46-98002**

**DATE:** March 19, 1998

**AFFECTED PRODUCT(S):** MBT9600 Modem P/N - DM20-MB9MN-101

**FIRMWARE UPGRADE ANNOUNCEMENT**

**RECOMMENDATION:** Pulsar recommends upgrading your existing MBT9600 Firmware to version 2.01 or higher.

**AFFECTED MODEM SERIAL NUMBERS:** WMBT997421 through WMBT9974957.

**DETAILS:** The affected MBT9600 modems are currently only compatible with SEL 321 relays with "R6" firmware. SEL has released a new version of 321 firmware "XX". The MBT9600 version 1.44 firmware is not compatible with the new version "XX" SEL firmware. The new MBT9600 version 2.01 firmware is compatible with both the "R6" & "XX" SEL firmware versions. Pulsar recommends upgrading the modems with the serial numbers listed above to avoid any potential future incompatibilities, even if it is not your intention to upgrade your current SEL 321 relay firmware at this time.

**ACTION:** Contact Pulsar Technologies at 1-800-785-7274 ext.211 or customer service to obtain an RMA number and reference this PAL. This upgrade is available at no charge up to August 31<sup>st</sup> 1998.

Pulsar Technologies appreciates your past support and we want to continue to provide you the best service possible. Please help us by letting us know if future notices should be sent to another individual.

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