



PRODUCT ADVISORY LETTER NO.: FT46-97003

DATE: JUNE 6, 1997

AFFECTED PRODUCT(S): FOCUS (shipped before 6-1-97)

AFFECTED MODULE(S): Maintenance version 2 (MV2) modules with PLOW option
(part # 1615C02G01 or 1615C03G01)

SYMPTOM(s): After the unit has been in service for a long time the party line order wire (PLOW) function may become noisy or stop working completely. (Note: No other system functions are affected.)

RECOMMENDATION: Pulsar recommends the corrective action listed below be taken for Maintenance version 2 (MV2) modules shipped before the date listed above and where the party line order wire (PLOW) function is being used. Pulsar recommends this change be implemented during the next scheduled outage of the terminal.

CORRECTIVE ACTION: Call Pulsar at phone # 800-785-7274 (ext. 211 or customer service) to obtain an RMA number and reference this PAL. The following options are available:

1. Perform a field repair that entails clipping off one component and soldering in a different component in its place. This requires Pulsar modification kit # FT56-97003.
2. Remove the Maintenance version 2 (MV2) module from your chassis and send it back with the RMA number on the outside of the box. If needed Pulsar can provide an advance replacement module to keep your unit in service.

Both of these options are covered under warranty and are available at no charge.

TECHNICAL DETAILS: A 20V electrolytic capacitor, C34, was inserted backwards into the CPU auxiliary board on the Maintenance version 2 (MV2) module. It is a filter capacitor for a 5V circuit that is used only for the party line order wire option and it only affects the party line order wire function.

Pulsar Technologies appreciates your past support and strives to provide you the best service possible. Please help us by letting us know if future notices should be sent to another individual.

PAL: FT46-97003